**Membership Terms & Conditions**

As a member you can enjoy all areas of Gym on the Hill, which includes:

**Swimming Pool**

Children up to their 16th birthday are only permitted to use the swimming pool between the hours of 12pm - 6pm Monday to Sunday, including school holidays.

**Sauna, steam room & jacuzzi**

Strictly 16 years and over)

**Studio**

Offering a range of classes which are required to be booked in advance.

**Gym**

Fully equipped gym using Life Fitness Equipment

**Gym Box**

Strictly 16 years and over)

**Guests**

When brining a guest, all members must present a guest pass to a member of staff to be stamped. Guests are not permitted into the Leisure Club without a pass.

Guests must be accompanied by the member, for who they are the guest of. Guests cannot attend fitness classes.

Children over the age of 2 and under the age of 16 are considered to be guests unless they hold a valid membership and require a guest pass to visit. Alternatively, you may pay £10 per child per visit.

Additional guest passes can be bought for £30 for 6.

We offer the following benefits to a Gym on the Hill member:

• Complementary gym induction.

• Introductory gym programme upon request.

• 10% off all treatments at Spa on the Hill. (no discount on Gift Voucher purchases)

• 10% off all meals serves in The Orangery & Walled Terrace. Please note this does not include any alcoholic drinks. This offer is limited to up to 10 guests dining. Payment must be made by the member and membership must be valid at the time of payment.

• 10% off Play on the Hill entrance fees

• Annual memberships (12 months) include 6 complimentary guest passes to the Leisure Club and these are distributed at the time of joining. Six month memberships include 3 complimentary guest passes to the Leisure Club and these are distributed at the time of joining.

Members paying by direct debit will be given 6 complimentary guest passes per year. Three passes when they first join and an additional 3 passes after 6 months.

All passes must be stamped at reception.

**Annual and Six-Month Memberships**

Memberships may be paid for upfront by electronic banking or by credit or debit card (Mastercard and Visa). Whitekirk Hill does not accept any other cards including PayPal. Annual Memberships automatically come to an end when the initial 6- or 12-month period is completed, and members will be notified by the Leisure Club. You cannot pause an annual or six-month membership. No refunds are issued on annual or six-month memberships.

**Monthly Direct Debit Memberships**

Memberships paid for by direct debit automatically roll on after the initial 6-month term ends.

Membership paid for by direct debit require 1 calendar month notice of cancellation, with notice in writing being required. Direct debit memberships are for a minimum of 6 months. If direct debits cease before the minimum 6-month period, then the remaining balance of the membership remains due.

You cannot pause a direct debit membership within the first 6 months of membership. You can then pause your membership only once within the following 12 months for a maximum of 1 month. The club must be notified of this so they can suspend the membership and direct debit.

If members cancel direct debits without notifying the gym then their membership will be deemed as being cancelled and a rejoining fee of £100 will apply.

**Cancellations**

We are always disappointed to see a member leave but appreciate that on occasion circumstances require it. Please contact us in writing via gym@whitekirkhill.co.uk providing 1 calendar month notice of cancellation. We will confirm your last payment amount and date.

**Members’ Children Policy**

• Your children must always be accompanied by you and it is your responsibility to supervise them at times.

• As previously stated - if your children are not members, they must be admitted using one of your guest passes, this must be stamped at reception. Alternatively, you may pay £10 per child per visit.

Additional guest passes can be bought for £30 for 6.

• We would ask that you keep the changing area as tidy as possible and ask your children to be respectful of their surroundings.

• The gym, steam room, sauna and jacuzzi are strictly for use by adults only and children over 16 years of old.

• Please do not bring toys including balls or noodles into the pool.

• Please note Whitekirk Hill Ltd does NOT provide lifeguard facilities at the pool.

• Please ask your children not to jump or dive into the pool and please be aware of other people using the facilities

**Classes**

You must hold a valid membership to attend classes.

Guests cannot attend classes.

We reserve the right to add/remove and alter classes but will endeavour to communicate all changes with a minimum of 7 days’ notice.

All classes must be booked online, and the rules of booking must be always followed.

**Courtesy & Goodwill**

We value and respect our members and their guests. We kindly request that this courtesy and goodwill is reciprocated.

**Management reserve the right to cancel a membership with immediate effect.**